

**From:** Castletown Comm Clerk  
**Sent:** 09 January 2018 15:14  
**To:**  
**Subject:** FOI Request

Dear,

Thank you for your request for information from Castletown Commissioners under the Freedom of information Act 2015

While our aim is to provide information whenever possible, under section 20 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you, whether free of charge or on payment of a fee.

With regard to Part 1 of your question, all of the information that you have requested is available from our website, in the past years accounts. (See Top Right of Page)

<http://castletown.gov.im/services/accounts-rates/>

With Regard to part 2 of your question, again, most of the information that you have requested is available from our website, in the past years accounts. (See Top Right of Page)

<http://castletown.gov.im/services/accounts-rates/>

As our refuse arrangements are contracted out to Douglas Borough Council, we do not ordinarily hold the information relating to the split between collection and disposal charges. I have requested supplementary information with regard to the break down disposal charges that have been incurred from our agents Douglas Borough Council and I shall forward this additional information to you as soon as it has been received.

#### **Your right to request a review**

If, on receipt of the supplementary information, you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by notifying me by return. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015;
2. Whether we are justified in refusing to give you the information requested. In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision. More detailed information on your right to a review can be found on the Information Commissioner's website at [www.inforights.im/](http://www.inforights.im/).

Should you have any queries concerning this matter, please do not hesitate to contact me on 825005. Further information about freedom of information requests can be found at [www.gov.im/foi](http://www.gov.im/foi).

I would also like to thank you for pointing out the anomaly on the online request form which has been corrected.

Yours sincerely

H F Mackenzie

**From:** Castletown Comm Clerk

**Sent:** 10 January 2018 16:01

**To:**

**Subject:** FW: waste disposal

Dear

Further to my previous email in connection to your FOI, please find additional information with regard the household waste disposal charges.

Whilst you did not specifically request the commercial data, It is included for context.

Best wishes

Hugo

**COMMERCIAL COLLECTIONS**

<b>Month</b>	<b>2017/18</b>	<b>2016/17</b>	<b>2015/16</b>	<b>2014/15</b>
April	9021	11044	10,831	13,558
May	10716	11823	11,705	13,054
June	10536	12095	13,246	12,599
July	10215	10899	12,007	13,871
August	11044	11877	12,342	14,587
September	7773	12081	10,653	13,353
October	9196	10202	8,600	12,396
November	8686	9954	10,202	10,149
December	9665	10405	12,996	10,252
January		10294	10,604	9,773
February		9870	9,882	11,002
March		10762	11,043	12,429
	<b>86,852</b>	<b>131,306</b>	<b>134,111</b>	<b>147,023</b>
Av Tonnage	9,650	10,942	11,176	12,252
<b>Commercial Charge £</b>	<b>14,330.58</b>	<b>21,665.49</b>	<b>21,951.36</b>	<b>22,053.45</b>

**DOMESTIC COLLECTIONS**

<b>Month</b>	<b>2017/18</b>	<b>2016/17</b>	<b>2015/16</b>	<b>2014/15</b>
April	88647	89,247	87,187	98,939
May	99768	102,394	87,537	98,086
June	91929	87,909	87,537	97,208
July	80974	94,036	90,575	98,178
August	98586	90,157	79,920	89,914
September	86565	93,460	93,411	100,362
October	88083	77,401	82,631	93,287
November	80716	88,956	86,852	82,755
December	81447	83,870	92,518	92,974
January		96,371	94,236	88,798
February		64,177	85,507	80,166
March		78,694	93,575	96,565
	<b>796,715</b>	<b>1,046,672</b>	<b>1,061,486</b>	<b>1,117,232</b>
Av Tonnage	88,524	87,223	88,457	93,103
<b>Domestic Charge £</b>	<b>66,023.77</b>	<b>86,737.71</b>	<b>84,388.14</b>	<b>88,819.94</b>